

Emergency Repair Services

It happens! You come home after a night out and find that your property has been burgled or that you have a serious water leak, have lost your electric supply or can smell gas.

Please read our advice guides for these emergency situations.

Emergency Boarding Up Service

Water Leaks

Gas Leaks

Key Locksmiths

Emergency Boarding Up Service

Emergency Boarding up Service:

If your property has been made insecure due to burglary or vandalism, then you will need to use the service of a professional boarding up company. The company that we recommend is:

Manchester Glass Limited

164 Ashton Road

Denton

Manchester

M34 3JD

T: 0161 292 8444

F: 0161 292 4673

<http://www.manchester-glass.co.uk>

** We recommend this company as we have set up special rates with them and know that they offer a reliable and professional service.

Alternatively, Central Properties recommends the following boarding up company:

Advanced Glazing

Unit 12

Firsby Avenue

Bredbury

Stockport

SK6 2PZ

T: 0808 100 5500

Water Leaks

If you find that you have a water leak then you will need to turn off the water supply at the water stop tap. If you do not know where the water stop tap is then have a look in your Operating and Maintenance Manual (OMM) under the relevant section.

There is a label attached to your water stop tap saying "WATER STOP TAP".

Gas Leaks

If you smell gas or think that there might be a gas leak, then you will need to turn the gas off at the gas stop tap. If you do not know where the gas stop tap is then have a look in your Operating and Maintenance Manual (OMM) under the relevant section.

There is a label attached to your gas stop tap saying "GAS STOP TAP".

If you suspect a gas leak then please report this to the National Grid using the following emergency telephone number:

T: 0800 111 999

W: <http://www.nationalgrid.com/uk/>

Additionally, if you suspect a gas leak then please follow the following guidelines:

1. Refrain from using any electrical appliances
2. Refrain from smoking
3. Open all doors and windows in the property
4. If you smell gas coming from the basement, do not enter the basement and evacuate the property

Key Locksmiths

Please note that instructing a locksmith should only be used as a last resort!

Please refer to the "Lost Keys and Locked Out" section of our website and contact our caretaker Brian on 07920 067 900 should you become unable to get in to your property.

Please note that the tenant will be liable to pay for the cost of instructing a key locksmith.

The emergency locksmith that we use and recommend is:

Arc Locksmiths

181 Mauldeth Road

Burnage

Manchester

M19 1BA

T: 0161-256-2551

M: 07767 168817

Email: arclocks@yahoo.com

Emergency services available 24 / 7 call on landline or mobile